Everything Ediscovery Should Be

A Seventh Samurai Analyst Report

In 2015, DISCO asked ediscovery expert consultant Michael Simon to help quantify the speed and ease of use of the software, resulting in a whitepaper that shows how DISCO "moved the needle" on the speedometer for searching and reviewing documents versus Relativity.

Since then, DISCO has introduced several new features and enhancements, prompting a new study to survey over 650 users that switched to DISCO and over 150 still using legacy solutions to determine the real-world benefits for document throughput.

Summary of the Results

The team found that DISCO is not only faster off the line than legacy systems, it lets you run laps around your adversaries, so to speak.

- A review team using DISCO was able to review on average 23% more documents per day than the same team using the leading competing system.

- Demonstrated improvements let you identify and fix problems quickly, potentially cutting QC time by up to 32%.

- Approximately 75% of law firm partners rated DISCO as "very good" or "excellent" for both product and service quality.

- Finally, DISCO users were 2.6 times more likely to recommend DISCO to their colleagues than users of legacy products.

DISCO

DISCO combines world-class engineering with a deep love and respect for the law to deliver the best legal technology.

Built for Speed

Across the projects tested, review speed was, on average 23% higher using DISCO than using Relativity. Increased document review means a material acceleration of review, enabling review teams to handle more projects, complete projects by more aggressive deadlines, and deliver actionable review findings faster. DISCO gives case teams such a big advantage due to 1/10-second search speed, 1/3-second document viewing, and unified document loading, eliminating delays that come from clicking between pages. All three attributes were shown to remain consistent, regardless of the size of the matter.

23%
HIGHER
average review speed than Relativity

Just In Time QC

As ediscovery veterans know, review rarely stops with the first pass review. There is often more than one round, and nearly always some form of QC work at the end. With typical ediscovery tagging overturn rates and modest QC sampling sizes (5%–10% rates) DISCO's just in time QC was found to save an average of 32% of QC time on multi-week reviews. Just in time QC also allows you to run the QC largely in parallel to the review. For 1,000,000 document reviews, our analysis and feedback showed that running QC parallel to the review could trim over a week off the review timeline, even for large QC teams.

32%
AVERAGE TIME SAVED
with Just in Time QC

Designed to Work

The survey showed that over 61% of the case team members using DISCO found it was either "better" or "much better" than their alternative solution. In fact, DISCO users rated their ediscovery solution as above average nearly twice as often as users of legacy systems (63% versus 32%). When we examined the survey responses regarding demographics, litigation support personnel also found DISCO to be an overall superior solution, with nearly 70% finding DISCO's product quality to be "very good" or "excellent", just about double the numbers given for legacy solutions (just over 40%).

75%
of law firm partners rated DISCO as

"VERY GOOD" OR "EXCELLENT"

DISCO

As the leading provider of software as a service solutions developed by lawyers for lawyers, DISCO is reinventing legal technology to automate and simplify complex and error-prone tasks that distract from practicing law. DISCO has been embraced by more than 400 law firms, including 50 of the AmLaw 200, as their first choice for innovative technologies that help great lawyers and their teams secure justice and win cases.

www.csdisco.com   ©2017 CS Disco Inc.