



DISCO Professional Services

Defensible, Transparent Service Solutions

“DISCO can handle anything you throw at it and is scalable for any size case. We routinely use DISCO now on cases small to large, including a massive 24 TB database with 100 million documents and dozens of users in multiple locations. DISCO met all our needs from start to finish in the most cost effective and efficient way.”

— Kevin Dorse, Theodora Oringher PC.

Scalable Strategies for Ediscovery

DISCO’s professional services provide streamlined, modular solutions to fit your needs. As the need arises, select any of our end-to-end workflow management services, including but not limited to forensic collections, processing, culling, coding, unitization, managed review, quality control, production, and post-review assistance.

For customer who needs managed review services, DISCO provides a single-source that will ensure a transparent, defensible review. Our project managers employ deep legal and product expertise to design customized workflows and deliver an on time, on budget result. Our dedicated review teams are proficient with DISCO’s platform and produce consistent, high quality work. The end results is a seamless process that allows you to focus on litigating while we take care of the rest.

DISCO combines world-class engineering with a deep love and respect for the law to deliver the best legal technology.



Defensible

DISCO project managers provide a point of contact for your managed review. PMs work with counsel to create tags for relevant issues in the matter, analyze incoming data and strategies for addressing issues, and maximize the usefulness of DISCO tag predictions. Throughout the review, DISCO PMs complete quality control checks to minimize points of failure and confirm your review is adhering to best practices.

Transparent

Adept at translating complicated technical problems into practical business solutions, DISCO PMs consult and assist with your project management, prioritization, and budget. DISCO's pricing is straightforward and predictable, allowing you to stay on budget and maintain quality results. Overall, we work with you to ensure that the professional services you purchase are perfectly tailored to fit your needs.

Comprehensive

DISCO's product and professional services are designed to be an end-to-end solution for ediscovery. With flexible services, predictable pricing, and world-class infrastructure, managed reviews in DISCO are easily scalable and performant, even into the terabytes of data. The benefit using DISCO for managed review is twofold: a validated process using cutting-edge technology. Both maximize the accuracy and efficiency of the review.

Scalable

When needed, certified project managers are available to scale your team to meet market demands. DISCO Managed Review includes a dedicated project manager who will act as a single point of contact, hire, and manage appropriate US-based contract attorneys. Using best practice workflows and reporting features within the product, hiring DISCO to complete your managed review will result in an on time, on budget, high quality review.

From Self Service to Fully Managed

3 levels of service to fit any team

Self Service

Use included support and data services

Project Manager Assisted

Use support, data services, and paid project management

DISCO Managed Matter

Outsource workflow design and oversight and some or all of review to DISCO



As the leading provider of software as a service solutions developed by lawyers for lawyers, DISCO is reinventing legal technology to automate and simplify complex and error-prone tasks that distract from practicing law. DISCO has been embraced by more than 400 law firms, including 50 of the AmLaw 200, as their first choice for innovative technologies that help great lawyers and their teams secure justice and win cases.